

**S/N 10/748,538**

**PATENT**

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Applicant:	Kevin H. Embree et al.	Examiner:	Ashley D. Turner
Serial No.:	10/748,538	Group Art Unit:	2154
Filed:	December 29, 2003	Docket No.:	2043.046US1
Title:	METHOD AND SYSTEM TO PROCESS ISSUE DATA PERTAINING TO A SYSTEM		

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**AMENDMENT AND RESPONSE UNDER 37 CFR § 1.111**

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

This responds to the Office Action mailed on December 13, 2007. Please amend the above-identified patent application as follows.

This response is accompanied by a Petition, as well as the appropriate fee, to obtain a one-month extension of the period for responding to the Office Action, thereby moving the deadline for response from March 13, 2008 to April 14, 2008.